



March 26, 2020

GREATER LOS ANGELES AREA COUNCIL CANCELLATION AND PAYMENT POLICIES PLUS, LATEST INFORMATION ON COVID-19

As always, your safety and the safety of all our members, volunteers, and employees is our top priority.

The following information regarding events and prevention measures is based on the latest available guidance. As this is an evolving situation, this information is subject to change. We will continue to update you on relevant developments, and we appreciate your understanding of any necessary adjustments in the interest of health and safety.

Council Events

All Council and District events have been postponed until at least April 19, 2020. We will evaluate the COVID situation at that time and assess when programs can resume.

All offices and camp properties continue to be closed, but some employees are working from home and will respond via email or phone calls as needed.

Should you have any questions or concerns about a specific upcoming event or activity, please reach out to the **event organizer or district executive**. We will do everything we can to answer your question using the information available to us.

Refund Policies for Council and District event cancellations due to COVID-19 (coronavirus)

- Should state or local officials direct the closure or cancellation of council and district programs including summer camp, we will provide full refunds to affected participants.
- Should a participant become ill prior to camp or other event, the participant and participating family members will be asked not to attend, and a refund will be issued.
- We want to help you plan and minimize your risk. Should a person register for summer camp or a council event and later elect not to attend because of COVID-19 related concerns we will provide a credit for future use.

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Boy Scouts of America

Greater Los Angeles Area Council

Summer Camp

We continue to prepare for summer camp and look forward to welcoming all our Scouting families this summer. Should it become necessary to close summer camp, your Troop will have three (3) options as to what to do with your unit's deposit. You may:

- A. Apply your deposit (and any subsequent payments to date) to another week of camping this season or in the 2021 season.
- B. You may elect to donate some or all of your deposit to the Council, to help alleviate some of the impact that this challenging event has had on Scouting and our camps.
- C. You may elect to receive a complete and timely refund of all monies paid by check or on a GLAAC gift card which can be used at its Scout Shops and/or toward future camping and program fees.

Please note that these options will only become available to your unit if the decision or directive to close camp for part or all of the season is made by the council leadership. Until that scenario becomes our "course of action," the cancellation policies of the council remain in place.

In addition to the refund policies above, we want you to know that all our camps meet or exceed the National Camp Accreditation Program standards for on-site health officers and medical rechecks prior to camp. This includes supervision of policies and procedures by our Council Physician.

This is a changing situation and if it is warranted closer to camp, our Council Physician will make additional recommendations regarding sanitation procedures, changes in how we operate to improve "social distancing" at camp, and increased education to campers and staff.

Unit Meetings

- No face-to-face unit meetings or activities should take place until at least Monday, April 20, 2020. The council will evaluate the situation prior to April 20, and provide direction based on guidance from public health officials.
- Please use technology to host virtual meetings and encourage parents to use this time to incorporate Scouting materials into their home-learning environment.

Advancements

We know many of you may wonder how the closure of Council Service Centers and suspension of in-person meetings may affect your Scout's advancement and journey to the Eagle Scout Rank.

We believe that maintaining consistency in your Scout's daily life is important, especially right now and we want you to know that there are several methods and policies for remote advancements, meetings and Eagle Scout Boards of Review. As this is an evolving situation, this information is subject to change.

Please review advancement guidelines at the Scouting at Home section of the council website.

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**General Cancellation Policy (non-COVID related cancellations):
(for all event/activities except summer resident camp)**

Up until 30 days prior to camp/event: (this applies to program/activity fees as well)

- Cancellation fee of 25% of total reservation cost for each spot dropped
- After that, no refunds will be provided
- Balance in full due

General Payment Policy: (for all event/activities except summer resident camp)

Please only sign up confirmed campers as the Cancellation Policy will apply. You may add to your reservation at any time if there is space to do so.

- Reservations booked under 30 days require payment in full.
- Deposit of 50% of total registration cost at time of registration, if being mailed it must be received within 5 days of registration day or reservation will be canceled by council.
- Balance due 30 days before camp date, if payment not received you risk having your reservation canceled

Summer Resident Camp Cancellation & Payment Policies (non-COVID related cancellations):

All payments are non-refundable, and you will forfeit the money paid on spots you drop. If you neglect to make a payment your unit's reservation will be dropped and you will forfeit all money paid.

1. A \$200 initial deposit per unit is required at the time of making a reservation. This deposit is non-refundable but is applied to your final total.
2. First payment of \$100 per person is due no later than Friday, January 31, 2020.
3. Second payment of \$100 per person is due no later than Friday, February 28, 2020.
4. Third payment of \$100 per person was due no later than Tuesday, March 31, 2020, but will now be due Thursday, April 30, 2020.
5. Total Balance was due no later than Thursday, April 30, 2020, will now be due Friday, May 29, 2020.
6. There is a \$10 discount for pairs of siblings attending camp together. The price per pair can be reduced by \$10 (or \$5 per sibling). This discount will be applied to your reservation before the Final Balance is paid (not before May 4, 2020).

