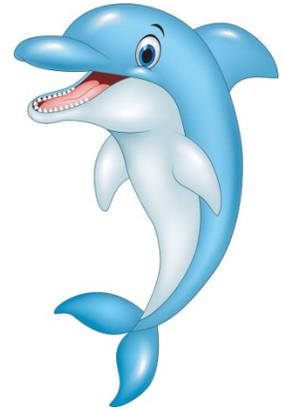


aRTie's mailbox

“Fun with a Porpoise”

March 2021



Scouters can “Ask Artie” questions that are on their minds by posting a note at Roundtable, asking your Unit Commissioner, or emailing District Commissioner Nancy Hodgkiss at nancy.hodgkiss@pacificabsa.org.

We're trying to transfer a bridged Webelos Scout to her new Troop and get a “no parent relationship error.” Can you help?

This has been a fairly common problem—we're sorry for the inconvenience! Drop a note to your servicing Commissioner and nancy.hodgkiss@pacificabsa.org and we'll submit a trouble ticket for you right away!

Our Advancement Chair seems to have lost Scoutbook access. What do we do?

My.Scouting/Organization Security Manger (OSM) settings were zeroed when charters posted. Have you unit leader or Committee Chair check to make sure your Advancement Chair is designated as such in OSM. OSM should sync with Scoutbook within 24-48 hours. If you're still having trouble, contact your servicing Commissioner.

Now that recharter is complete, we realize that we accidentally left some Scouts off of the Scout Life subscription list. Is there a way they can sign up now?

Yes! Send a list of the Scouts you want to add to nancy.hodgkiss@pacificabsa.org and indicate how you'd like to pay (via unit account, online payment portal, or paper check).

Our older Scouts aren't really interested in Scout Life magazine anymore. Is there something more tailored to older high schoolers?

Try the [Venturing Newsletter](#)—it's written for Scouts, by Scouts and published three times per year. You can find the Winter 2021 edition here: https://issuu.com/venturingbsa/docs/venturing_newsletter_winter_2021

How do I buy Supernova awards for my Scouts? Congratulations to your Scouts for earning this prestigious award! Just like the Eagle rank, [Supernova awards](#) are restricted items that only the Council can order. You must be registered as a Supernova Mentor to submit an application for award. Contact our Dean of Counselors and Mentors, Alison, at meritbadge@pacificabsa.org for more information.

Will the 2021 Journey to Excellence awards be based on our 9-month charter? No, JTE will remain an annual award based on the calendar year.

Artie, what's your favorite game?

Salmon Says!

Sea you next month!